

## Profile

Diane Hischke, R.N., M.S.N., C.M.C., founded **Serving Seniors** in 1992 and is President and Professional Geriatric Care Manager. She strives to maintain the excellent reputation of **Serving Seniors** in the community and its partnership with other eldercare professionals, service representatives, and providers.

Ms. Hischke's personal experience of caring for her mother, who had Alzheimer's disease, was instrumental in her recognition of the need for such professional help for seniors and their caregivers. It guides her in the commitment to personalized, quality care and careful, planned growth of **Serving Seniors**.

Experienced Geriatric and Psychiatric Licensed Nurses complete the team of Care Managers. They bring specific areas of expertise to the practice and ensure availability of knowledgeable help on a continuing basis, including emergencies.

**Serving Seniors** has been a member of the National Association of Professional Geriatric Care Managers since 1992. Ms. Hischke currently serves as Vice President of the Midwest Chapter.



## Serving Seniors Philosophy

- ▶ To support the senior in as independent a living setting as possible while needs are adequately met.
- ▶ To bring as much quality of life as possible to the senior and his/her caregivers.
- ▶ To find the highest quality and most affordable services and living settings for the senior.
- ▶ To foster self-determination on the part of the senior to the greatest extent possible.
- ▶ To educate and support the senior and his/her caregivers so they may make well-informed choices.
- ▶ To respect the dignity of the senior.
- ▶ To be an advocate for the senior and a friend to the family.

### *For More Information Contact:*

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# Serving Seniors

since 1992

## Professional Geriatric Care Managers You Can Trust

### *We Treat Our Clients*



### *Like Family*

**Serving Seniors** is a professional geriatric care management company owned, managed, and staffed by experienced, professional Licensed Nurses.

**Serving Seniors'** Licensed Professional Geriatric Care Managers (PGCM's) specialize in assisting older adults, their families, and other representatives, such as attorneys and guardians, to establish and maintain the best quality of life possible.

**Serving Seniors** helps seniors continue independent living, transition to assisted living, or choose and receive good nursing home care.

The PGCM's services are varied, requiring extensive and up-to-date knowledge regarding medical, social, community, and financial services.

### ***Your needs will be met by:***

- Working with someone you can trust
- Learning where you may go for help
- Local support for long-distance caregiving
- Facilitate resolution of senior's resistance and family conflict
- Help coping with the burden of caregiving
- Having fewer demands on your time
- Finding convenient and flexible help for "sandwich generation" caregivers
- Create a "Customized Plan of Care", including long-term care
- Liaison to physicians
- Compassionate, knowledgeable advocacy



**Diane Hischke, RN, MSN, CMC**  
**President**

*"The positive, caring approach of Serving Seniors tremendously eased my Mom's transition to assisted living."*

*Susan G. (daughter)*

*"Serving Seniors has been indispensable on many occasions. Her professionalism, competence, and caring attitude are exactly what any caregiver needs."*

*Joseph C. (son)*

### ***We Specialize in Two Vital Commodities: Peace of Mind and Quality of Life***

#### ***Our Nurse PGCM's:***

- Complete a comprehensive assessment in the home, hospital, or current living setting to identify needs, eligibility for assistance, and recommend a Plan of Care

#### ***Finding "A New Home"***

- Recommend kind and level of care or help needed
- Perform on-site evaluations of nursing home and assisted living settings
- Inform on quality, cost, and availability of any setting
- Diminish senior's resistance to a move
- Assist with adjustment to a new home

### ***Arranging and Overseeing Home Care***

- Advise on quality, cost, and kinds of help needed and offered
- Screen and arrange hourly and live-in help
- Help senior arrange home maintenance

### ***Case Management***

- Manage care for the senior with out-of-town family
- Support local caregiver(s) in making difficult decisions
- Conduct on-going assessment, monitor, and implement needed changes in care
- Assist with the set-up and monitoring of medications
- Advise senior/family of significant health changes and make knowledgeable recommendations
- Coordinate and escort to medical appointments, tests and surgeries
- Be an encourager to the senior in promotion of health and prevention of illness or accidents
- Collaborate with physician and other health care professionals
- Advocate for seniors with a service provider, a nursing home, an assisted living setting, or a hospital